

# PRIVACY POLICY

## Purpose

Welcome to City Revival Church. City Revival Church is a non-denominational Church situated in Hallam. With the teaching of Jesus Christ and HIM as our foundation, we bring light and healing to people's lives. In fulfilling this mission, we respect the privacy of the assembly & visitors. CRC is committed to protecting your information by ensuring that we remain lawful. Below is the Privacy Policy for CRC. Please take some time to read through this Policy as it outlines how your information may be obtained and used. We reserve the right to change or modify this privacy policy in any way, at any time. Any content that is provided to us by you or is obtained by us from this website is governed by you fully consenting to this Privacy Policy.

## Policy Details

This Privacy Notice describes how City Revival Church (CRC) church collect, use, disclose, transfer, store, retain or otherwise process your information, whether provided through the website, or acquired directly by any other means, and will be dealt with in accordance with the Law. Looking after your personal information is something we value as an organisation that any information you share with us will be looked after and safely used. Within Australia our processing and retention of personal information is governed by the Privacy Act 1988 (Privacy Act) and the Australian Privacy Principles contained in the Information Privacy Act 2009. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our sites or services. Depending in which country you live, if you give us your personal information, our privacy practices may vary to reflect local and legal requirements. By continuing to browse and use this website you are accepting the terms and conditions of use.

## Information we collect

The personal information we collect depends on the context of your interaction with us, the method of interaction, the choices you make and the products and features you use.

**The personal information** we collect from you may include:

- A name and an email address that will enable us to send emails to you - provision of an email address on this site equates to consent
- A name, email address, or phone number so we can follow-up with you information you provide us with if you are applying to volunteer or work for City Revival Church.
- A name, email address, and phone number if you complete our contact form with a question. Any information that you voluntarily provide equates to information that you are giving us the consent to use.
- Name, postal code, school children, parents and/or guardians before, during their registration.
- Other types of personal information including which small group in the church you belong to, church or small group attendance, any prayer request, details of pastoral contacts, significant events such as dates of salvation, water baptism and course completions;

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- Billing information including a name, address and credit card information will enable us to process any purchases or donations.

We only collect relevant information we need for church purposes and to pastorally care for you. If you have given us your personal information that is of a sensitive nature then we will only lawfully keep and store this information about you if you are a church member and this information is needed for church purposes and pastoral caring for you. Sensitive information is similarly regulated by legislation and the church's privacy policy. Sensitive information includes information about a person's:

- Health or philosophical beliefs
- financial status
- racial or ethnic origin
- political opinions
- membership of a political association
- religious beliefs or affiliations
- membership of a professional or trade association
- membership of a trade union
- sexual preferences or practices, or
- criminal record

The church's privacy policy applies to both personal and sensitive information collected by the church where no other privacy policy applies.

### **The Information from other source we may include:**

We all use other public sources such as public databases or social media platforms (such as Facebook) and websites. This information may be kept and stored if it relates to church purposes and needs pastoral caring for you. Images of individuals in photographs or film are treated as personal information under the Privacy Act where the person's identity is clear or can reasonably be worked out from that image. However, City Revival Church upholds that all photographs and video footage of individuals will be used solely for church related purposes including at times promotion. Both video and still photography are an active part of the church life, activities and services.

City revival church uses video and still photography for church related purposes or promotions. In accordance with the privacy act an individual's consent will be sought if the photograph or video records sensitive information about the individual. Where practically possible City Revival Church will seek the consent of individuals in other cases. If you would like to have a video or still image removed from any material, please contact us using the contact details set out below.

Our website, like many others, stores and retrieves information on your browser using cookies. "Cookies"

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are small text files that are placed on your computer in order to identify your Web browser and the activities of your computer on our websites and other Websites. We use cookies and the preferences they store in order to make your online browsing an easier and more enjoyable and personalised experience. In using the CRC website, you will be asked to give consent for us to set cookies on your computer. If you do not wish to accept cookies from us, you can opt out of the statement that will appear when you landed on our site. You can also, at any time, change your browser setting to prevent cookies being set. If you choose to change your settings, you may find that certain functions and features will not work as intended on the Services.

### **Data Collection Technologies**

In addition to our own cookies, we may also use various third-parties' cookies, for example, Google Analytics, Google Ads, Google Tag Manager, Facebook Ads Manager, etc. By agreeing to our Privacy Policy, you agree to the use of cookies and similar technologies.

### **What happens with the Information We Collect**

In City Revival Church (We) are lawful, fair and transparent with your data. Please note we only use your personal information to pastorally care for you and to improve our service as a church through our legitimate role as a registered charitable and Christian religious body. We won't give your personal information to anyone else without first asking for your implicit consent. We will use your personal information for the following reasons:

- to provide adequate pastoral/ Chaplain care as a member
- to establish and maintain your involvement
- providing you with birthday cards, newsletters and invitations to special events;
- to provide the products or services you asked us about;
- to answer your inquiry;
- to register you for events, conferences or promotions or to our community referrals;
- to process donations and related legal rights and obligations;
- to record and acknowledge any donation you may be may have given.
- to contact you for follow-up purposes, for promotional purposes, for transport purpose
- to help process payments online.
- to work with third parties who assist us to operate and provide the products or services you have requested, such as religious education instructors, catering and event coordinators, promotions companies, health care providers, consultants, and our professional advisers such as consultants, lawyers and accountants. In some circumstances we may need to disclose sensitive information about you to third parties as part of the services you have requested in order to complete your request.

We cannot be responsible for any unauthorized or improper use of the information that you voluntarily share (i.e., sharing a comment on a blog post, posting in a Facebook group that we manage, sharing details on a group call, etc.).

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### **Storage and Handling of Personal Information**

Personal Information obtained by City Revival Church is stored internally or through a data management system. We value your safety, so your Personal Information will only be accessed by people who are responsible for gathering, managing or storing it, or who have a legitimate need to access it. Because we treat your personal information with the utmost respect, In City Revival Church (We) regularly check that only the right people have access to your data. Remember, it's rare, but if we are required by law, we have to share your information with a legal, statutory or regulatory authority. In any other circumstance, we will only share your data if we have your explicit and informed consent by using our website and providing us with your Personal Information

### **Complaints or Contacting Us**

If you would like to contact us about any matter relating to this policy, or about the way we've handled your information or if you believe that City Revival Church has used your personal information or has breached this Privacy Policy in any way.

Please reach out to us and we would be happy to connect with you.

Email: [crcmel.aus@gmail.com](mailto:crcmel.aus@gmail.com)

Phone: 0434 635 550

Address: Hallam Senior College, 74-84 Frawley Rd, Hallam VIC 3803